



## Return Policy

We are excited to have you as an Autowash Direct customer! If necessary, please refer to our customer service policies. For our returns policy, please see below.

For Replacements or Exchanges, please contact your Appearance Advocate. If you cannot reach your Appearance Advocate or do not have one, please contact: [customerservice@autwoashdirect.com](mailto:customerservice@autwoashdirect.com)

30 Day Policy-If you are not completely satisfied with your Autowash Direct product, you may request to exchange any item or receive a refund (less the cost of shipping & handling) within 30 days of purchase. Your exchange or refund will be processed upon receipt of your returned item at our home office:

**Autowash Direct**  
**7005 E. 46<sup>th</sup> Avenue Drive, B**  
**Denver, CO 80216**  
**United States**

Original receipt must be included. Please contact your Appearance Advocate to request an exchange or refund.

90 Day Policy-Products received damaged in transit or any item with product quality concerns due to defect may be replaced with the same item within 90 days of purchase. Replacement products ship free. This warranty does not cover products damaged through normal wear, accident or misuse. Please contact your Appearance Advocate to request a replacement.

Shipping – Orders ship within 48 hours, Monday-Friday . For questions about your shipment, please contact your Appearance Advocate or email [customerservice@AutowashDirect.com](mailto:customerservice@AutowashDirect.com)

